



REMITTANCE RETURN (FORM 925.0 7/99)

We are returning your remittance and/or bill stub for the reason indicated below:

- Check is incomplete
- Amounts on check do not agree
- Check is not payable to SWG
- Remittance was damaged in mail
- Payment was not enclosed
- SWG is unable to identify account
- Other \_\_\_\_\_

 **SOUTHWEST GAS CORPORATION**  
**REMITTANCE RETURN**

P.O. Box 98890  
Las Vegas, NV 89150-0101

Account Number \_\_\_\_\_ Date Returned \_\_\_\_\_ SWG Representative \_\_\_\_\_

**Please return immediately to ensure timely processing. Thank you.**  
Form 925.0 (07/1999) 330

IF ACTUAL COPY OF FORM IS REQUIRED, PLEASE NOTIFY COMPANY

SOUTHWEST GAS CORPORATION  
P.O. Box 98510  
Las Vegas, Nevada 89193-8510  
California Gas Tariff

Canceling \_\_\_\_\_ Revised Cal. P.U.C. Sheet No. 7091-G  
\_\_\_\_\_ Revised Cal. P.U.C. Sheet No. 7044-G

**CUSTOMER BILL (FORM 927.0 09/2008)**



PLEASE RETAIN THIS TOP PORTION FOR YOUR RECORDS

Service Address:  
Rate Schedule:

Your Local Office Is

ACCOUNT NUMBER	CYCLE	DATE MAILED	PAST DUE AFTER	PLEASE PAY AMOUNT DUE



Previous Balance	Payments & Adjustments	Balance Forward	Current Bill	Current Balance	AMOUNT DUE

PLEASE SEE REVERSE SIDE FOR RULES AND REGULATIONS ● RETURN BOTTOM PORTION WITH PAYMENT

ACCOUNT NUMBER	CYCLE	DATE MAILED	PAST DUE AFTER	AMOUNT DUE

**SOUTHWEST GAS CORPORATION**  
PO Box 98890  
Las Vegas NV 89193-8890

This bill is now due and payable. Please make check payable to **SWG** and write account number on front of check or money order. Do not send cash through the mail or place cash in the night depository.

IF ACTUAL COPY OF FORM IS REQUIRED, PLEASE NOTIFY COMPANY

Advice Letter No. 841  
Decision No. \_\_\_\_\_

Issued by  
John P. Hester  
Senior Vice President

Date Filed April 5, 2010  
Effective April 5, 2010  
Resolution No. \_\_\_\_\_

**EXCESS SERVICE STATEMENT (FORM 936.0 6/98)**



**SOUTHWEST GAS CORPORATION**  
**EXCESS SERVICE STATEMENT**

No. \_\_\_\_\_

*This form is used for customers who request service line installations in excess of the allowable investment by Southwest Gas Corporation (the Company).*

Date Prepared \_\_\_\_\_

**From: SOUTHWEST GAS CORPORATION**

(Address) \_\_\_\_\_

(City, State & ZIP Code) \_\_\_\_\_

**To:** (Name) \_\_\_\_\_

(Address) \_\_\_\_\_

(City, State & ZIP Code) \_\_\_\_\_

**ARIZONA and NEVADA:** The following represents the cost of service line installation in excess of the allowable investment by the Company to provide gas service at:

Service Address \_\_\_\_\_

Cost of Service \$ \_\_\_\_\_

Allowable Investment \$ ( \_\_\_\_\_ )

Amount Due \$ \_\_\_\_\_

**CALIFORNIA:** The following represents the cost of service line installation in excess of the allowable investment by the Company to provide gas service at:

Service Address \_\_\_\_\_

Cost of Service \$ \_\_\_\_\_

Allowable Investment \$ ( \_\_\_\_\_ )

ITCC Tax \$ \_\_\_\_\_

Amount Due \$ \_\_\_\_\_

*Please remit to the address on this statement as soon as possible so that installation may be scheduled. (Installation will not begin until payment is received.)*

**Thank you for choosing clean, efficient natural gas for your energy needs!**

Customer Signature X

Date Signed \_\_\_\_\_

Distribution: White - Office Canary - Customer

Form 936.0 (06/98) 170

IF ACTUAL COPY OF FORM IS REQUIRED, PLEASE NOTIFY COMPANY

Advice Letter No. 660  
Decision No. \_\_\_\_\_

Issued by  
Edward S. Zub  
Executive Vice President

Date Filed May 30, 2002  
Effective July 10, 2002  
Resolution No. \_\_\_\_\_

SOUTHWEST GAS CORPORATION

P.O. Box 98510

Las Vegas, Nevada 89193-8510

California Gas Tariff

Canceling \_\_\_\_\_

Revised \_\_\_\_\_

Revised \_\_\_\_\_

Cal. P.U.C. Sheet No. 5522-G

Cal. P.U.C. Sheet No. 5277-G

INVOICE – GAS SALES AND TRANSPORTATION (FORM 941.0 2/01)

**NOTICE TO SOUTHWEST GAS CORPORATION (SWG) CUSTOMERS**

**Arizona** - Should you believe you have been billed incorrectly, please request an explanation from your SWG Billing Representative as identified on the front of this bill (bottom). If you thereafter wish to dispute this bill, you should pay the undisputed portion of the bill and notify SWG that the amount unpaid is in dispute. Service will be continued pending investigation by SWG. Upon notification by SWG of its investigation results, you may pay the amount due within five (5) working days to prevent discontinuance of service. If the dispute is not resolved, you should submit a written statement of the facts of the dispute to the Arizona Corporation Commission at 1200 West Washington Street, Phoenix, Arizona 85007 [Telephone: (602) 542-4251 or toll-free 1-800-222-7000], or 400 West Congress Street, Suite 218, Tucson, Arizona 85701 [Telephone: (520) 628-6550 or toll-free 1-800-535-0148].

**California** - Should you believe you have been billed incorrectly, please request an explanation from your SWG Billing Representative as identified on the front of this bill (bottom). If you thereafter wish to dispute this bill, the amount of the bill should be deposited, to avoid discontinuance of service, with the California Public Utilities Commission (CPUC) at 505 Van Ness Avenue, Room 2003, San Francisco, California 94102. However, the CPUC will not accept deposits when it appears that the dispute is over matters such as quality of service, level of rates, pending applications for rate increases, etc., which do not relate directly to the question of the accuracy of the bill. Make remittances payable to the CPUC and attach the bill and a statement supporting your belief that the bill is not correct. The CPUC will review the basis of the billed amount and make disbursement in accordance with its findings. The CPUC Consumer Affairs Branch may be reached by telephone toll-free at 1-800-649-7570 or e-mail at consumer-affairs@cpuc.ca.gov. For the hearing impaired, please contact the CPUC toll-free at 1-800-229-6846.

**Nevada** - Should you believe you have been billed incorrectly, please request an explanation from your SWG Billing Representative as identified on the front of this bill (bottom). If you thereafter wish to dispute this bill, you should submit your dispute in writing to the Public Utilities Commission of Nevada (PUCN) at Capital Plaza, 1150 E. William Street, Carson City, Nevada 89701-3109, or 101 Convention Center Drive, Suite 250, Las Vegas, Nevada 89109. The PUCN Consumer Division offices may also be reached by telephone at the following phone numbers: Las Vegas (702) 486-2600, Carson City (775) 687-6000 and all other areas toll-free 1-800-992-0900. The amount of this bill must be paid to prevent discontinuance of service but your payment to SWG may be made under protest if you so desire.

**Customer-Owned Service Lines** - You may have underground gas piping that is not maintained by SWG. (Reference Federal Regulation, 49 CFR Part 192.16, related to customer notification for customer-owned service lines.) This piping is typically located between the gas meter and a building. Buried steel gas lines may be subject to the effects of corrosion, if they are not maintained, which could result in leakage. To ensure gas piping safety and longevity, it is important that gas piping be periodically monitored to identify these potential problems before they become hazardous. The Federal Regulation requires that gas piping be inspected by qualified plumbers or contractors. Any problems identified must be repaired immediately. For assistance in reviewing your underground gas piping repair, relocation, replacement and maintenance options, call SWG, Energy Services toll-free at 1-800-654-2765. Remember, when excavating near buried gas piping, the piping should be located in advance and excavation done by hand.

Form 941.0 (02/2001) 420 Reverse

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Decision No. \_\_\_\_\_

Issued by  
Edward S. Zub  
Executive Vice President

Date Filed May 30, 2002  
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